

# How It Works

## Driver's License Reinstatement Program

A roadmap from request to reinstatement.

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### Step 1: Request a Driver's License Reinstatement Requirement Letter from TN Dept. of Safety

- Complete a Program Inquiry Form by visiting: <https://criminalcourt.knoxcounty.org/services/drivers-license-info> and clicking on the "Request Reinstatement Requirement Letter" link or in person at the General Sessions Clerk's Office.

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### Step 2: DL Requirements to be Determined

- If applicable, you will be given a Reinstatement Requirement Letter by one of our Driver's License Specialists.

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### Step 3: Step by Step Explanation of Requirements

- Specialist will talk you through your costs and help determine if you qualify for a payment plan.
- Clarity of options and resources will be provided.
- Specific documents given, if needed; including: restricted license order, affidavit of indigency, etc.

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### Step 4: Requirement Completion Needed

- Complete the requirements needed before going to the TN Dept of Safety.

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### Step 5: Compliance Verification

- A DL Specialist will verify that you are compliant with the state. If so, you will be ready to go to the DMV!

### Contact Us:

☎ (865) 215-2375

✉ [crim.dlservices@knoxcounty.org](mailto:crim.dlservices@knoxcounty.org)

🌐 [www.knoxcounty.org/criminalcourt](http://www.knoxcounty.org/criminalcourt)

📍 City County Building  
400 Main Street, M84  
Knoxville, TN 37902

Please scan the QR Code to visit the Driver's License Specialist Program Website and to complete the "Request Reinstatement Requirement Letter" Link:

